

# **SUGARHOUSE SELF STORAGE**

## **COVID-19 Customer Letter**

SUGARHOUSE SELF STORAGE is continuously and actively monitoring Covid-19 (Coronavirus) both nationally and locally to assess its implications. Our focus is to follow CDC- recommended steps for prevention and transmission of this serious disease. ***The health and welfare of our customers and employees is our main concern***

## **OUR COMPANY PLAN AND SOCIAL DISTANCING**

Our current plan is to provide continued access to the storage facility and to incorporate protective measures for our tenants and our staff to keep them safe. We currently plan on using existing gate and access hours so that you may access your storage unit and ***will do so with the office closed***. We encourage you to conduct business via our Website, email, or phone.

This will provide the best possible protection and reduce person-to-person contact. Our staff will be in the office to assist you with any needs you may have. ***Please practice social distancing while you are onsite, accessing your storage unit and avoid congregating in groups.***

## **SITE POLICIES**

When office access is permitted in the future, we will provide hand sanitizer and disinfectant for your protection. Our staff will work hard to provide a clean environment to do business as we go forward. Sanitizing the keypads and all access door hardware on a regular basis. Unfortunately, we cannot provide restroom facilities for you at this time, so please make sure and plan ahead.

## **RENTING UNITS AND MAKING PAYMENTS**

We can make arrangements to rent units, take payments, and help with all storage related needs over the phone, on our Website <https://sugarhouseselfstorage.com/> and via email.

We are very grateful for your continued business and will work diligently to provide you with any help possible during this time. Please call the office at 801-463-0500 if you have questions or concerns. If you are suffering the effects of COVID-19, please call our managers to discuss your needs.